



Volunteer Role Description

Job title: Romney Marsh Visitor Centre Engagement Volunteer

General purpose of the role:

To aid in the smooth running of the centre by greeting visitors, serving customers in the gift shop and café, and acting as a central point of contact for visitors to the centre and country park, providing a professional and welcoming environment. We want to inspire those who visit the Romney Marsh Visitor Centre and Country Park; to encourage families to explore nature, for visitors to find out about the history and heritage of the Romney Marsh and provide information on the work of the Kent Wildlife Trust. Your help is needed to engage with visitors, and to help make sure that the Romney Marsh Visitor Centre provides a warm welcome to all.

The person:

You'll need to have the confidence to strike up conversations with members of the public, a desire to help, an enthusiasm for wildlife, conservation and the Romney Marsh.

But most important of all, you'll need a friendly demeanour and a ready smile!

You will be an organised person with a flexible and adaptable approach looking for a varied role. You will have good attention to detail and happily approach routine tasks. You'll be prepared to get involved in a hands-on way and enjoy meeting the public!

Time Commitment:

Time commitment and availability can be discussed and agreed and is flexible to the individual, though it is likely most opportunities will be at weekends.

The benefits:

This is your chance to get out-and-about, meet lots of new people and chat to them about the Romney Marsh and the work of the Kent Wildlife Trust. You'll be able to utilise your communication skills, as well as gaining new skills and confidence while gaining knowledge about the Centre and the work of the Kent Wildlife Trust. At the end of the day, you'll go home knowing you've made a difference. You will be ensuring that visitors get a really positive experience at the Visitor Centre and nature reserve and be helping to support the Kent Wildlife Trust by encouraging new memberships. You will receive support from the staff, be helping in a friendly environment, and be playing a part in strengthening the understanding of the importance of the Romney Marsh habitats and wildlife.

Interested? What to do next:

Contact: Liz Grant - Centre Manager at the Romney Marsh Visitor Centre on 01797 369487 or email on elizabeth.grant@kentwildlife.org.uk . We look forward to hearing from you.



Your living landscape. Your living seas.